eConsults for External Sites

10/28/2026

eConsult Overview

An eConsult is an asynchronous communication method between providers within Epic that allows primary care providers to seek health advice from specialists regarding their patient's care without requiring an in-person visit.

To accomplish this, the referring provider will submit an eConsult order in Epic to the specific service line for the qualifying condition.

- The order will be sent to the specialist via In Basket and an encounter created.
- The specialist will respond to the eConsult and route it back to the PCP.
- The PCP can then inform the patient of next steps.

Non-Epic Users

Providers who do not use LCMC's instance of Epic or are not part of LCMC's Community Connect Program will need to use LCMC Health Link (Epic Care Link) to submit eConsults.

LCMC Health Link

LCMC Health Link is a secure web portal that connects you to information stored in our EMR for your referred and admitted patients. As your patients receive care from us, we'll send you notifications and updates.

- Lab, imaging and test results
- Hospital admissions
- Discharge summaries
- PACS images and scanned files
- Consultation notes
- Orders placed by our physicians

This portal also allows providers to enter certain patient-related actions:

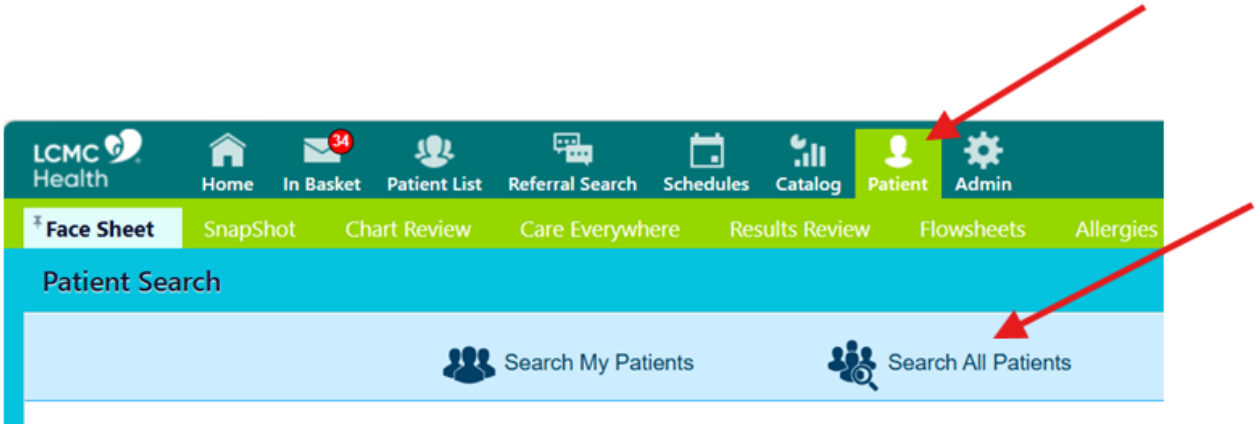
- Enter General Orders
- Enter Referral Orders
- Message Providers
- Upload Documents
- Conduct Video Visits

Request Access

To get access to LCMC Health Link, visit the website below or search for LCMC Health Link.
https://www.lcmchealth.org/for-providers/health-link/

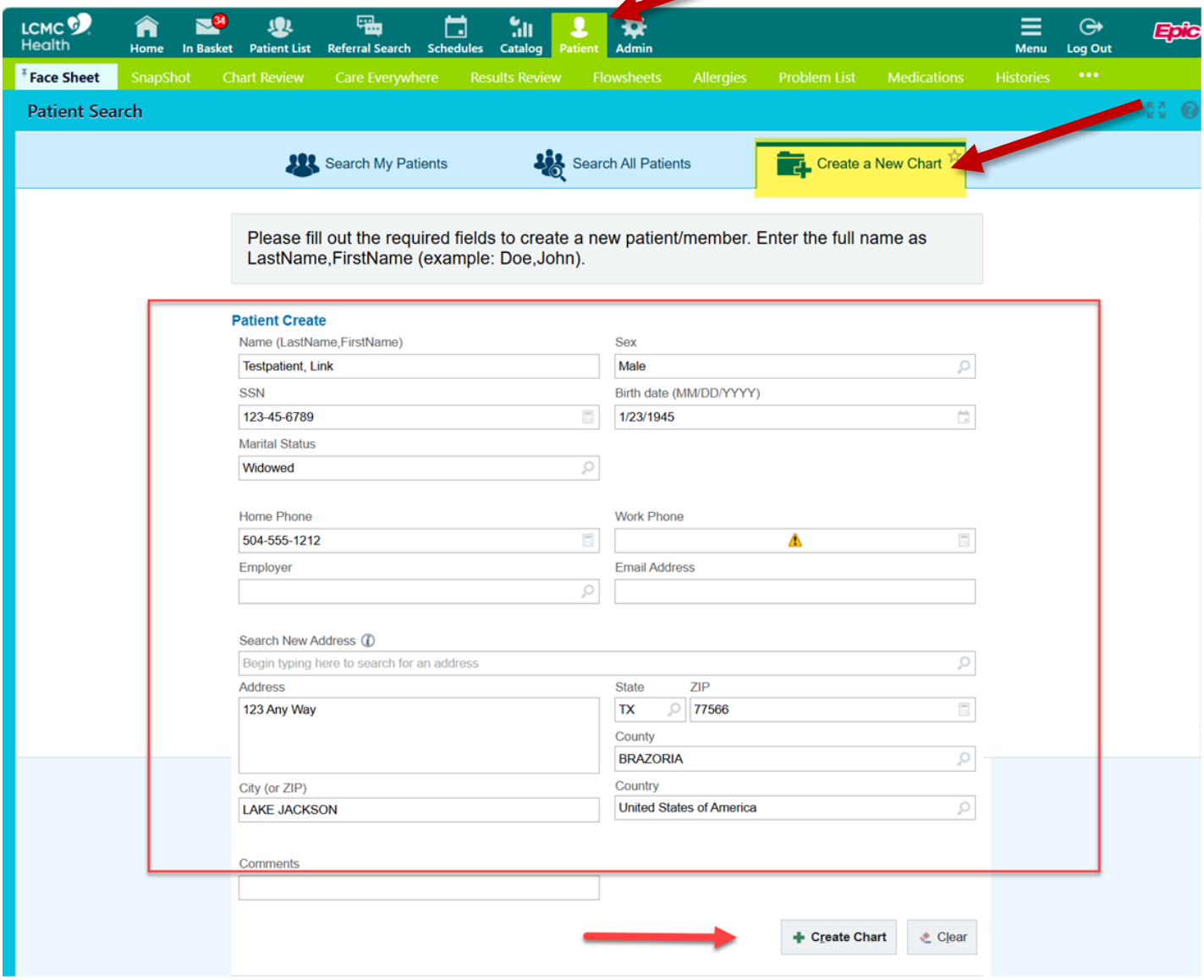
eConsult Workflow in LCMC Health Link

If a patient record exists in LCMC Health Epic, the patient can be found through general search:



Patient Creation

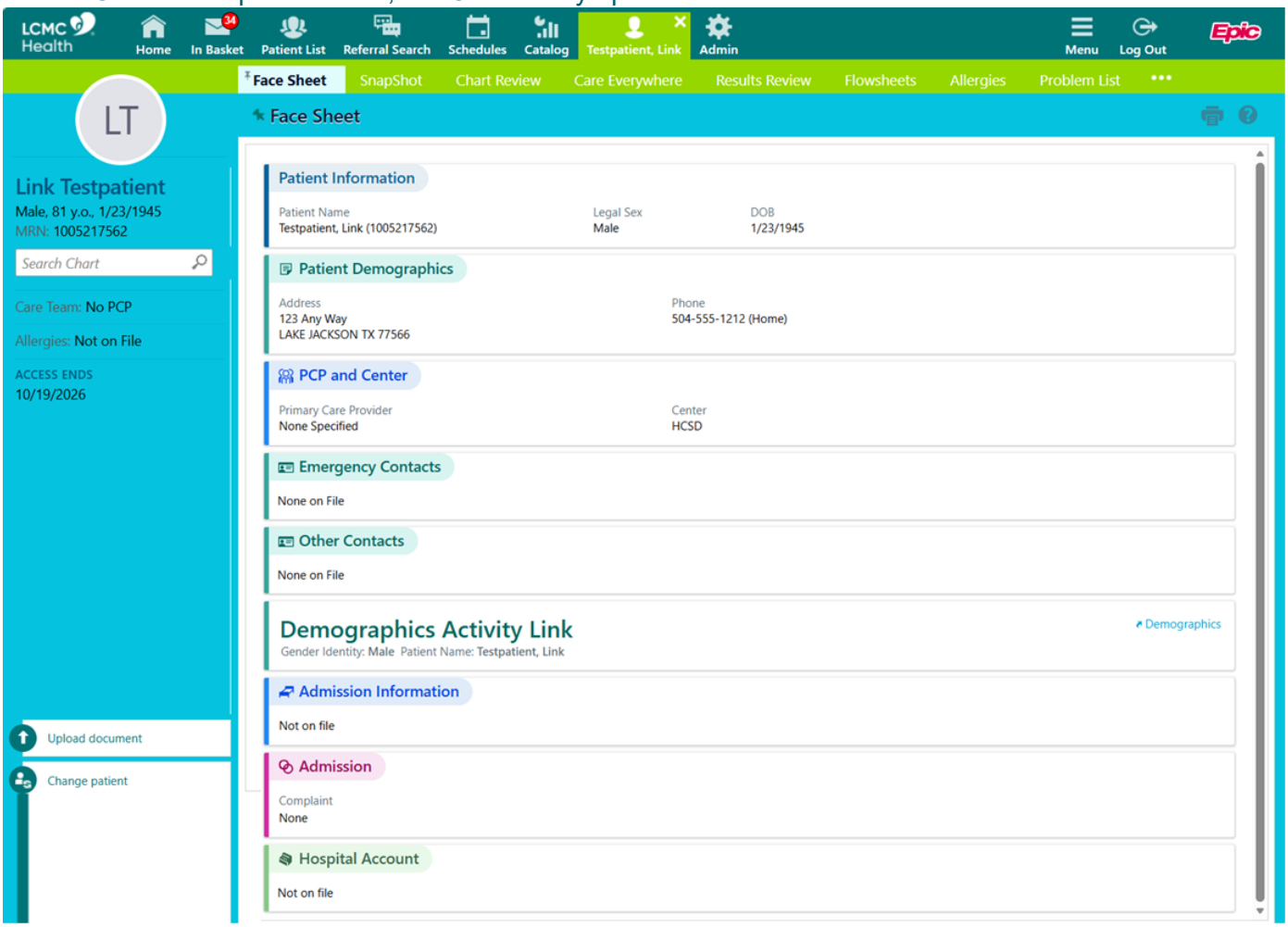
If a patient does not exist in LCMC Health Epic, the provider must create a new one. This process would be the same regardless of action.



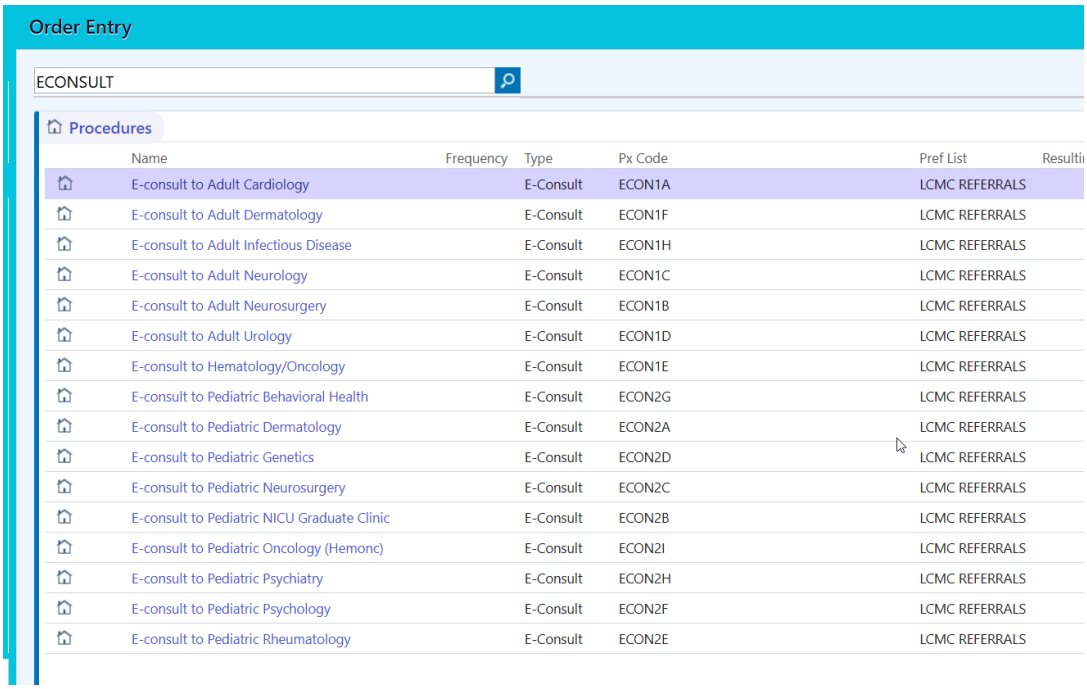
Once created, orders can be placed on the patient.

Placing eConsult Order

1. Once in the patient chart, the Order Entry option will be available.

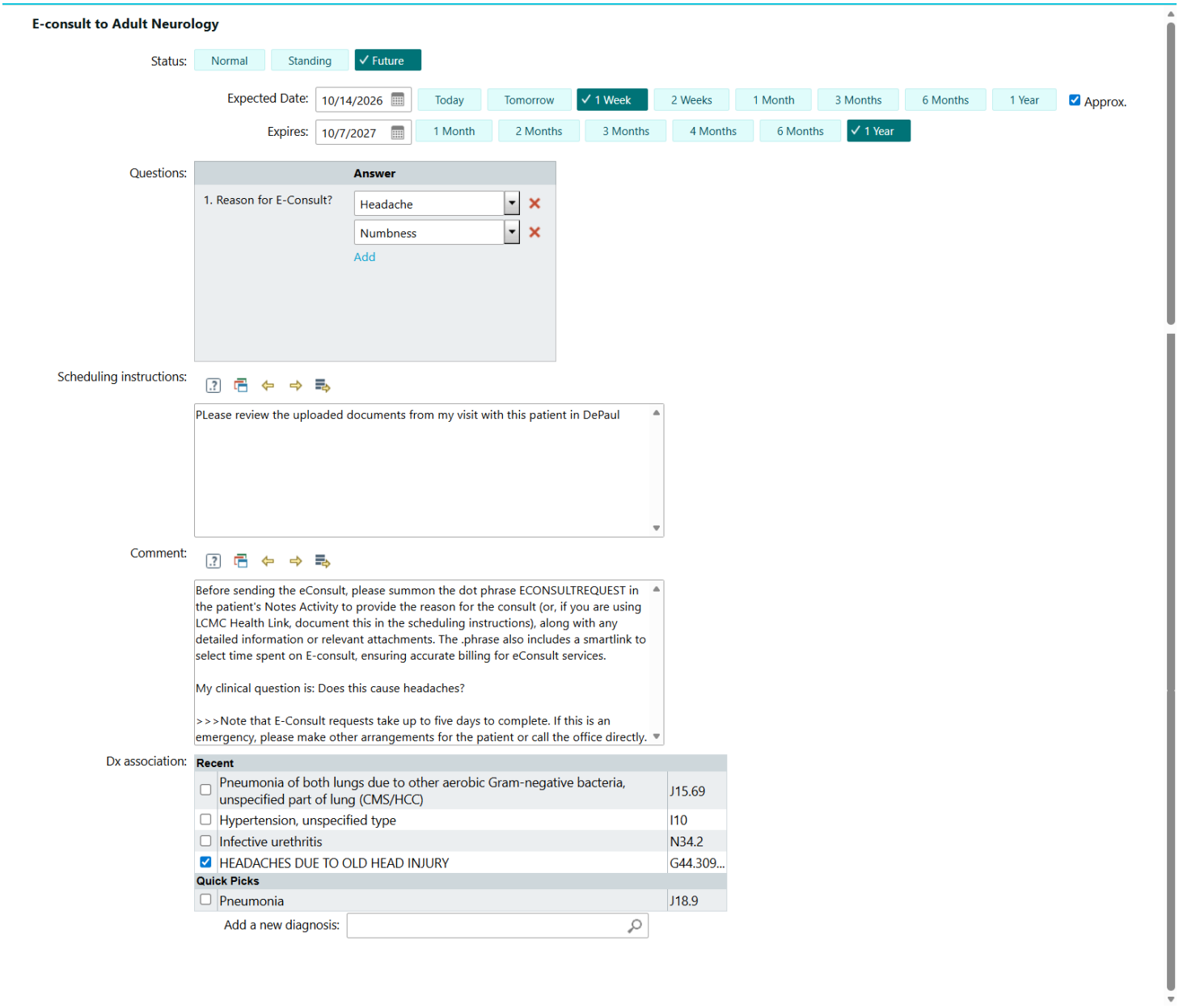


2. Typing “eConsult” returns a list of available service lines for both adult and pediatric patients.



Name	Frequency	Type	Px Code	Pref List	Resulti
E-consult to Adult Cardiology		E-Consult	ECON1A	LCMC REFERRALS	
E-consult to Adult Dermatology		E-Consult	ECON1F	LCMC REFERRALS	
E-consult to Adult Infectious Disease		E-Consult	ECON1H	LCMC REFERRALS	
E-consult to Adult Neurology		E-Consult	ECON1C	LCMC REFERRALS	
E-consult to Adult Neurosurgery		E-Consult	ECON1B	LCMC REFERRALS	
E-consult to Adult Urology		E-Consult	ECON1D	LCMC REFERRALS	
E-consult to Hematology/Oncology		E-Consult	ECON1E	LCMC REFERRALS	
E-consult to Pediatric Behavioral Health		E-Consult	ECON2G	LCMC REFERRALS	
E-consult to Pediatric Dermatology		E-Consult	ECON2A	LCMC REFERRALS	
E-consult to Pediatric Genetics		E-Consult	ECON2D	LCMC REFERRALS	
E-consult to Pediatric Neurosurgery		E-Consult	ECON2C	LCMC REFERRALS	
E-consult to Pediatric NICU Graduate Clinic		E-Consult	ECON2B	LCMC REFERRALS	
E-consult to Pediatric Oncology (Hemonc)		E-Consult	ECON2I	LCMC REFERRALS	
E-consult to Pediatric Psychiatry		E-Consult	ECON2H	LCMC REFERRALS	
E-consult to Pediatric Psychology		E-Consult	ECON2F	LCMC REFERRALS	
E-consult to Pediatric Rheumatology		E-Consult	ECON2E	LCMC REFERRALS	

3. On the order input screen, enter as much relevant information as requested.



Reviewing Results of an eConsult

Once submitted, the consulting provider will send a response within five days. This response will appear in the referring provider's In Basket section of Care Link.

